



10th October 2004

Mr Brendan O'Reilly
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**RE: DEEP CLEANING AND COATING OF CONDENSER UNITS AND
AHU UNITS AT NOVOTEL HEATHROW.**

Dear Brendan

I would like to thank you for the work carried out by your company on our condenser and AHU units. The job was carried out in a professional manner and the engineers worked around our operational needs which is very important to a service industry.

As you are aware, our equipment is 12 years old and it has run trouble free since the work was carried out. The units are working more efficiently and their energy consumption has reduced. I am pleased that I decided to have the work done.

I have no hesitation in recommending your work.

Yours Sincerely

A handwritten signature in blue ink, appearing to read "Mohamed Rahemanji".

Mohamed Rahemanji
Chief Engineer

